All warranties are not created equally. Many are built on empty promises and gimmicks that distract you from what you’re not getting—real protection. EasyTurf’s warranty is the real thing.
We have a long history of success.
Companies in the artificial grass industry come and go, and that's bad news for warranty holders. A warranty of any length doesn’t hold much value coming from an unproven “here today, gone tomorrow” artificial grass vendor. If the turf vendor that sold you the product goes out of business, who do you call?

#1 ARTIFICIAL GRASS IN AMERICA

Being the number-one artificial grass in America, we’re experts in the industry. As part of Tarkett, which has been in business for more than 120 years, and includes FieldTurf brand products, we’re here to stay. Just ask the 22 out of 32 NFL teams that have chosen to play or practice on FieldTurf artificial grass systems.

Flexibility

You can transfer your warranty.
Being able to make a change during the span of your warranty is important. When you sell your home the remainder of the warranty goes with it.

TRANSFERRING YOUR WARRANTY IS SIMPLE

We make it easy. If you’ve purchased a home with an EasyTurf installation, give us a call to request transfer of the remainder of the warranty. We’ll provide a Proof of Transfer certificate for your records.
Value

You’ll know exactly what to expect for the long-term.

The last thing you need to deal with is keeping track of multiple businesses: one that sold you the product, one that installed it, and one that made it, especially if it’s made overseas. Names, locations, contact information, policies—it is not only inconvenient, but also creates more warranty uncertainties.

NON-PRORATED 15-YEAR MANUFACTURER’S WARRANTY

EasyTurf products are designed and produced at FieldTurf’s world-class manufacturing facility in Calhoun, Georgia. EasyTurf products meet stringent and demanding quality standards, because we control every step in the process. That’s why we can offer a 15-year manufacturer’s warranty that’s non-prorated, meaning the warranty doesn’t lose value over time versus a prorated warranty that declines in value throughout the term.

Claims

Our claims process is simple.

Getting an issue resolved shouldn’t consume your day or leave you frustrated. You should know exactly what to do and quickly get the assistance you need.

Support is one hassle-free phone call away.

You can call us directly at 866-327-9887 to speak with a customer service representative at our San Diego headquarters. We will schedule an assessment.

15-year warranty applies to residential landscape installations completed by EasyTurf, on the turf product only. Refer to full warranty for complete details and warranty information on labor.